

UNIVERSITY OF NEW HAMPSHIRE

# Memorial Union Building

Monday, July 21 through Friday, July 25, 2003



23<sup>rd</sup> Annual

**University of New Hampshire**  
**New England Animal Control/Humane Academy**  
Barton/Cole Hall  
291 Mast Road  
Durham, NH 03824-3562

802635

## About the Academy

[www.unh.edu/neacha](http://www.unh.edu/neacha)

The **New England Animal Control/Humane Academy** was established in 1980 to provide quality, cost-effective, in-depth training for the Animal Care and Control Professionals of the New England states.

The **Academy** is organized each year by a Board made up of two representatives from each New England state, a representative from the New England Federation of Humane Societies, and a campus coordinator. These individuals are elected from **Academy** participants from the previous year. Many towns and organizations have been sending participants annually since 1980!

In addition to the formal program, there are countless opportunities for those attending to discuss problems, learn from veterans, and develop professional contacts. This is not often attainable with a one day "crash" course, and many participants feel that this is the feature that makes the Academy so valuable.

The **New England Animal Control/Humane Academy** strives to professionalize the Animal Care and Control field by providing quality education in an atmosphere that allows the participant to learn, share, and renew!

## 2003 Board

### Connecticut

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### Rhode Island

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Maryanne Authelet  
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### New England Federation of Humane Societies Representative

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### UNH Representative and Coordinator

Jerilee A. Zezula, D.V.M.  
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### University Conference Office

([www.conferences.unh.edu](http://www.conferences.unh.edu))  
(603) 862-1900; (Fax) (603) 862-0245  
email: [conferences@unh.edu](mailto:conferences@unh.edu)

#### Single-Day Workshop

The **Compassion Fatigue Workshop** on Thursday will also be offered as a Single-Day Workshop. Cost of \$100 includes breakfast and lunch. Contact a board member, Conference Office or see our website ([www.unh.edu/neacha](http://www.unh.edu/neacha)) for a brochure.

#### Scholarships

Three Full-Tuition Scholarships are available this year. Applications are due by May 1<sup>st</sup>. The Fred Mattox Memorial Scholarship is exclusively for a Maine ACO. See our website ([www.unh.edu/neacha](http://www.unh.edu/neacha)) for applications.

#### Cancellation Policy:

*Full refund for written cancellations received before June 20<sup>th</sup>. Cancellations received between June 21<sup>st</sup> and July 3<sup>rd</sup> will receive a full refund less a \$35.00 administrative fee. There will be no refunds for cancellations received after July 3<sup>rd</sup>.*

# Conference Schedule

*All classes (except Wednesday afternoon) will be held in Theater 1 in the Memorial Union Building (MUB). Continental Breakfast will be served Tuesday through Friday from 8-8:30 am outside the Theater in the MUB.*

## Monday, July 21st

- 8:00 - 11:00 am **Room Registration**, Smith Hall
- 11:00-12:30 pm **Conference Registration**, Outside Theater 1, MUB
- 12:30 - 1:00 pm **Welcoming Remarks**, Neal Jones, Director
- 1:00 - 4:15 pm **Observing, Understanding, and Safely Handling Dogs for Animal Care and Control Personnel**, George Quinlan, Trainer and Behaviorist, Kennebunk, ME
- 5:00 - 6:00 pm **Dinner**, Stillings Dining Hall

## Tuesday, July 22nd

- 8:30 - 11:00 am **Disaster Planning and Security Issues for Your Animal Care Facility**, Joanne Bourbeau, Director of the New England Regional Office of the HSUS.  
*This workshop outlines steps on how to develop a disaster plan for an animal care facility and how to address internal security issues. Even towns that use other facilities need to make sure that facility has a plan and adequate security because of liability issues!*
- 11:15- 12:30 pm **Open Forum: Issues, Questions, Suggestions**, 2003 Board
- 12:30 - 1:30 pm **Lunch**, MUB Food Court
- 1:30 - 4:15 pm **First Aid For Animals**, Lorrie Moule, NACA President and retired W. Hartford Animal Control Officer; Ann Florio, D.V.M. and Jerilee Zezula, D.V.M. from the Thompson School of Applied Science, UNH.  
*Learn how to deal with medical and traumatic animal emergencies. Hands on skill stations to practice learned procedures and techniques.*
- 5:00 pm **Dinner**, On your own

## Wednesday, July 23rd

- 8:30 - 9:30 am **Microchip Issues and Update**, Mary Metzner, AVID, Associate Director, Shelter Operations

- 9:45- 11:30am **Self Defense for Animal Care and Control Professionals**, Sgt. Stephen Estes and Officer Robert Magao, West Hartford Police Department.  
*This class has been designed specifically for those in the field. Morning will be discussing laws, liabilities and concerns. Afternoon will be hands-on learning with the use of techniques.*

- 11:30-12:30 pm **Lunch**, MUB Food Court
- 12:30 - 5:00 pm **Participatory Self Defense**. Held at the **Hamel Recreation Center, Studio 2**
- 5:30 - 6:30 pm **Dinner**, Stillings Dining Hall

## Thursday, July 24th

- 8:30 - 12:00 pm **Combating Compassion Fatigue in the Animal Care and Control Profession**, Robert Roop, Ph.D. and Certified Compassion Fatigue Specialist, Vice President of Human Resources at the HSUS.  
*Compassion Fatigue has finally become recognized in the animal care field and is a major cause of burnout and stress-related illnesses. Participants will learn their susceptibility, personal and institutional effects, and coping mechanisms.*
- 12:00-1:00 pm **Lunch**, MUB Food Court
- 1:00 - 4:15 pm **Compassion Fatigue Continued**, Robert Roop
- 4:15 - 4:30 pm **State Caucuses**
- 5:30 pm **Board Bus** at Smith Hall for Warren's Lobster House in Kittery, ME

## Friday, July 25th

- 7:00 - 8:00 am **Room Check-out**
- 8:30 - 9:30 am **Annual Meeting**
- 9:30 - 11:00 am **West Nile: New England Update**, Thomas Marsh, NH Department of Public Health
- 11:15 - 12:15 pm **Exam**

*Have a Safe Trip Home!*

## NEACHA Registration Form

**Realizing current economic conditions, we have managed to maintain 2002 fees!**

*Please return by June 20, 2003 to avoid a late fee and to assure accommodation.*

	<b>Amount</b>
<b>Single:</b> Room and meals (\$350)	_____
<b>Double:</b> Room and meals (\$325) per person	_____
<b>Roommate's name:</b> _____	
<b>Extra night room: (Sunday 7/20/03)</b> (\$39 Single and \$30 Double)	_____
<b>Commuter:</b> Meals included (\$250)	_____
<b>Late Fee (\$35):</b> (For registration after June 20th)	_____
<b>Total Amount Due:</b> (To be paid with registration form)	_____

**Arrangement For Towns: PO Number** \_\_\_\_\_ **or**

**Deposit:** (Min 50% of total) \_\_\_\_\_

**Balance:** (Due at Registration) \_\_\_\_\_

*Do you want to take a bus to Warren's for Thursday's Banquet? (vs. drive yourself)*     *Bus*     *Drive*

**Name:** \_\_\_\_\_

**Organization/Title:** \_\_\_\_\_

**Work Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **St:** \_\_\_\_\_ **Zip:** \_\_\_\_\_ **Work Phone:** (    ) \_\_\_\_\_

**Home Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **St:** \_\_\_\_\_ **Zip:** \_\_\_\_\_ **Home Phone:** (    ) \_\_\_\_\_

**Fax:** (    ) \_\_\_\_\_ **Email:** \_\_\_\_\_

Make check payable to: **UNH**  
Mail registration and check to:  
NEACHA  
c/o University Conference Office  
1 Leavitt Lane  
Durham, NH 03824-3509  
(603) 862-1900; (Fax) (603) 862-0245

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