



## Inspection Report

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STILLMEADOW, INC.

Customer ID: **1503**

Certificate: **74-R-0049**

Site: 001

STILLMEADOW, INC.

12852 PARK ONE DRIVE

Type: ROUTINE INSPECTION

SUGAR LAND, TX 77478

Date: Jan-14-2010

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This routine inspection and exit review were conducted with management and USDA VMO, Earnest H. Johnson, and USDA, SAC, Daniel Jones.

NO NON-COMPLIANT ITEM (S) IDENTIFIED THIS INSPECTION.

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**Prepared By:**

EARNEST H JOHNSON, D.V.M. USDA, APHIS, Animal Care

**Date:**

**Title:** VETERINARY MEDICAL OFFICER Inspector 4048

Jan-18-2010

**Received By:**

(b)(6), (b)(7)(c)

**Date:**

**Title:**

Jan-18-2010



## Inspection Report

STILLMEADOW, INC.

Customer ID: 1503

12852 PARK ONE DRIVE

Certificate: 74-R-0049

Site: 001

STILLMEADOW, INC.

Type: ROUTINE INSPECTION

SUGAR LAND, TX 77478

Date: Oct-13-2009

### 2.40 (b) (3)

#### ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Sec. 2.40 Attending veterinarian and adequate veterinary care (dealers and exhibitors).

(b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include:

(3) Daily observation of all animals to assess their health and well-being; Provided, however, That daily observation of animals may be accomplished by someone other than the attending veterinarian; and Provided, further, That a mechanism of direct and frequent communication is required so that timely and accurate information on problems of animal health, behavior, and well-being is conveyed to the attending veterinarian.

Several dogs and cats were observed to be overweight/obese however the animals were alert and docile. It was pointed out and explained to management that obesity may be harmful to the health and well-being of the animals. The SOP (standard operation plans) stated that all adult animals (dogs/cats) were given a standard amount of food according to the size of the animal which may be an excess amount required to maintained the health and well-being of the animals. The attending veterinary needs to be informed of this condition and the dietary amounts of food needs to be regulated for each animal.

### 3.1 (c) (3) REPEAT

#### HOUSING FACILITIES, GENERAL.

3) Cleaning. Hard surfaces with which the dogs or cats come in contact must be spot-cleaned daily and sanitized in accordance with Sec. 3.11(b) of this subpart to prevent accumulation of excreta and reduce disease hazards.

It was noted that the wall surfaces of the primary enclosures housing approximately 40 dogs and the chain link gates of primary enclosures (50 dogs) in various rooms contained dried excreta. It was explained to management the importance of sanitation in the reduction of disease hazards. The chain link gates and the walls need to be cleaned and sanitized.

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**Date:**

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Oct-13-2009

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(b)(6), (b)(7)(c)

**Date:**

**Title:**

Oct-13-2009



## Inspection Report

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**3.2** (d) **REPEAT**

### **INDOOR HOUSING FACILITIES.**

(d) Interior surfaces. The floors and walls of indoor housing facilities, and any other surfaces in contact with the animals, must be impervious to moisture. The ceilings of indoor housing facilities must be impervious to moisture or be replaceable (e.g., a suspended ceiling with replaceable panels).

The overhead ceiling AC vent contained flaking paint located directly over one dogs' primary enclosure. This non-compliant item needs to be corrected.

The last routine inspection was conducted on 03/12/09. This routine inspection and exit review were conducted with management and USDA VMO, Earnest H. Johnson.

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**Prepared By:**

EARNEST H JOHNSON, D.V.M. USDA, APHIS, Animal Care

**Date:**

**Title:** VETERINARY MEDICAL OFFICER Inspector 4048

Oct-13-2009

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Oct-13-2009



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12852 PARK ONE DRIVE

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Site: 001

STILLMEADOW, INC.

Type: ROUTINE INSPECTION

SUGAR LAND, TX 77478

Date: Mar-12-2009

### 2.31 (c) (3)

#### **INSTITUTIONAL ANIMAL CARE AND USE COMMITTEE (IACUC).**

With respect to activities involving animals, the IACUC serves as an agent of the research facility shall inspect, at least once every six months all of the research facilities animal facilities.

If program or facility deficiencies are noted, the reports must contain a reasonable and specific plan and schedule with dates for correcting each deficiency. Any failure to adhere to the plan and schedule that results in a significant deficiency remaining uncorrected shall be reported in writing within 15 business days by the IACUC, through the Institutional Official, to APHIS and any Federal agency funding that activity. I reviewed the last semiannual facility report and it was noted that the IACUC failed to have specific plans but did have scheduled dates for correcting deficiencies. Complete records were not available upon request.

TO BE CORRECTED BY: 03/24/09

### 2.33 (a) (1)

#### **ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE.**

Sec. 2.33 Attending veterinarian and adequate veterinary care.

(a) Each research facility shall have an attending veterinarian who shall provide adequate veterinary care to its animals in compliance with this section:

(1) Each research facility shall employ an attending veterinarian under formal arrangements. In the case of a part-time attending veterinarian or consultant arrangements, the formal arrangements shall include a written program of veterinary care and regularly scheduled visits to the research facility.

Records indicated under their present arrangements (AV is part-time) the need of a current written program of veterinary care for the animals involved.

TO BE CORRECTED BY: 03/24/09.

#### **Prepared By:**

EARNEST H JOHNSON, V.M.O. USDA, APHIS, Animal Care

**Date:**

**Title:** VETERINARY MEDICAL OFFICER Inspector 4048

Mar-23-2009

#### **Received By:**

(b)(6), (b)(7)(c)

**Date:**

**Title:**

Mar-23-2009



## Inspection Report

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### 3.2 (d)

#### INDOOR HOUSING FACILITIES.

Sec. 3.2 Indoor housing facilities.

(d) Interior surfaces. The floors and walls of indoor housing facilities, and any other surfaces in contact with the animals, must be impervious to moisture.

It was noted that majority of the animals observed in the facility slept on wet shaving, fecal contaminated concrete floors. It was pointed out to management the need of providing rest/sleep area that is dry and clean for all animals.

TO BE CORRECTED BY: 05/16/09.

This routine inspection and exit review were conducted with management and USDA VMO, Earnest Johnson.

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**Prepared By:**

EARNEST H JOHNSON, V.M.O. USDA, APHIS, Animal Care

**Title:** VETERINARY MEDICAL OFFICER Inspector 4048

**Date:**

Mar-23-2009

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STILLMEADOW, INC.

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12852 PARK ONE DRIVE

Certificate: **74-R-0049**

Site: 001

STILLMEADOW, INC.

Type: ROUTINE INSPECTION

SUGAR LAND, TX 77478

Date: Mar-26-2008

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**3.1** (c) (3) **REPEAT**

**HOUSING FACILITIES, GENERAL.**

(3) Cleaning. Hard surfaces with which the dogs or cats come in contact must be spot-cleaned daily and sanitized in accordance with Sec. 3.11(b) of this subpart to prevent accumulation of excreta and reduce disease hazards.

It was noted during the routine inspection that the walls surfaces of the primary enclosures housing the (50) dogs and the chain link gates of (20) primary enclosures contained dried excreta. It was explained to management the importance of sanitation in the reduction of disease hazards. However, management informed me that approximately (100) one hundred chain link gates were replaced since the last routine inspection conducted on 01/15/08. The chain link gates and walls need to be cleaned and sanitized.

**3.2** (d) **REPEAT**

**INDOOR HOUSING FACILITIES.**

(d) Interior surfaces. The floors and walls of indoor housing facilities, and any other surfaces in contact with the animals, must be impervious to moisture. The ceilings of indoor housing facilities must be impervious to moisture or be replaceable (e.g., a suspended ceiling with replaceable panels).

The overhead ceiling and ventilation component (metal vent) in one room housing (25) dogs contained a large area of flaking paint on the ceiling and the hanging metal ven was attached to the ceiling by plastic. In another two rooms housing (60) dogs including this one mentioned above, walls were not impervious to moisture due to damages caused by the dogs. A large area of the walls lacks a sealant. These noncompliant items were pointed out and explained to management that the walls of indoor housing facilities and any other surfaces in contact with animals must be impervious to moisture and that the overhead ceiling must be structurally sound. The overhead ceiling and the ventilation vent needs to be repaired or replaced. The walls and any other surfaces that comes in contact with animals must be impervious to moisture.

The last routine inspection was conducted on 01/15/08. This routine inspection and exit review were conducted with management and USDA VMO, Earnest Johnson.

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**Prepared By:**

EARNEST H JOHNSON, V.M.O. USDA, APHIS, Animal Care

**Date:**

**Title:** VETERINARY MEDICAL OFFICER Inspector 4048

Mar-26-2008

**Received By:**

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Mar-26-2008



## Inspection Report

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**3.1 (c) (3) REPEAT**

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The last routine inspection was conducted on 01/15/08. This routine inspection and exit review were conducted with management and USDA VMO, Earnest Johnson.

---

**Prepared By:**

EARNEST H JOHNSON, V.M.O. USDA, APHIS, Animal Care

**Date:**

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STILLMEADOW, INC.

12852 PARK ONE DRIVE

Type: ROUTINE INSPECTION

SUGAR LAND, TX 77478

Date: Jan-15-2008

### 3.1 (c) (3) REPEAT

#### HOUSING FACILITIES, GENERAL.

(c) Surfaces--

(3) Cleaning. Hard surfaces with which the dogs or cats come in contact must be spot-cleaned daily and sanitized in accordance with Sec. 3.11(b) of this subpart to prevent accumulation of excreta and reduce disease hazards.

It was noted during the routine inspection that the wall surfaces of the primary enclosures housing the (150) dogs and the chain link gates throughout the facility contained dried excreta. It was explained again to management the importance of sanitation in the reduction of disease hazards. The chain link gates and walls need to be cleaned and sanitized.

### 3.2 (b) REPEAT

#### INDOOR HOUSING FACILITIES.

(b) Ventilation. Indoor housing facilities for dogs and cats must be sufficiently ventilated at all times when dogs or cats are present to provide for their health and well-being, and to minimize odors, drafts, ammonia levels, and moisture condensation. Ventilation must be provided by windows, vents, fans, or air conditioning. Auxiliary ventilation, such as fans, blowers, or air conditioning must be provided when the ambient temperature is 85 deg. F (29.5 deg. C) or higher. The relative humidity must be maintained at a level that ensures the health and well-being of the dogs or cats housed therein, in accordance with the directions of the attending veterinarian and generally accepted professional and husbandry practices.

The ventilation in a room housing approximately 20 dogs contained a strong ammonia odor during the entire routine inspection. It was explained to management that sufficient ventilation is a must for the animals' health and well-being of the dogs. The strong ammonia odor is probably due to the inadequate ventilation and/or a need to increase sanitation practices.

The last routine inspection and exit review were conducted on 07/12/07. This routine inspection and exit review were

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Jan-15-2008





## Inspection Report

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conducted with management and USDA VMO, Earnest Johnson.

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**Prepared By:**

EARNEST H JOHNSON, D.V.M. USDA, APHIS, Animal Care

**Title:** VETERINARY MEDICAL OFFICER Inspector 4048

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STILLMEADOW, INC.

12852 PARK ONE DRIVE

Type: ROUTINE INSPECTION

SUGAR LAND, TX 77478

Date: Jul-12-2007

### 2.31 (b) (3) (ii)

#### INSTITUTIONAL ANIMAL CARE AND USE COMMITTEE (IACUC).

(b) IACUC Membership.

(3) Of the members of the Committee:

(ii) At least one shall not be affiliated in any way with the facility other than as a member of the Committee, and shall not be a member of the immediate family of a person who is affiliated with the facility. The Secretary intends that such person will provide representation for general community interests in the proper care and treatment of animals;

It was noted during the routine inspection that the nonaffiliated member was not present for one of the companys' semiannual meetings. It was explained to management that the non-affiliated member is to provide representation for the general community interests in the proper care and treatment of the animals. I suggested to management that an alternate non-affiliated person should be elected to insure that the general community has representation available for the committee meetings.

### 2.31 (c) (1)

#### INSTITUTIONAL ANIMAL CARE AND USE COMMITTEE (IACUC).

(c) IACUC Functions. With respect to activities involving animals, the IACUC, as an agent of the research facility, shall:

(1) Review, at least once every six months, the research facility's program for humane care and use of animals, using title 9, chapter I, subchapter A--Animal Welfare, as a basis for evaluation;

It was noted during the routine inspection that protocol # 9725-06 E1 which pertains to the objectives were not clearly explained in lay terminology. The protocol needs to explain the Novomedics system as it relates to the use of the animals in simple terminology.

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TO BE CORRECTED BY: 09/30/07.

**2.31** (d) (1) (x) (A)

### INSTITUTIONAL ANIMAL CARE AND USE COMMITTEE (IACUC).

(x) No animal will be used in more than one major operative procedure from which it is allowed to recover, unless:  
(Also refer to Policy 14, Major Survival Surgery, Single vs. Multiple Procedures)

(A) Justified for scientific reasons by the principal investigator, in writing;

It was noted that the procedure in protocol #9725-06 would require the opening of the abdominal cavity twice during this study without adequate scientific justifications. No animal will be used in more than one major operative procedure from which is allowed to recover, unless justified for scientific reasons by the PI in writing.

TO BE CORRECTED BY: 07/30/07.

**2.31** (d) (8)

### INSTITUTIONAL ANIMAL CARE AND USE COMMITTEE (IACUC).

(d) IACUC review of activities involving animals.

(8) Proposed activities and proposed significant changes in ongoing activities that have been approved by the IACUC may be subject to further appropriate review and approval by officials of the research facility. However, those officials may not approve an activity involving the care and use of animals if it has not been approved by the IACUC.

During the routine inspection, I was informed that activities using live animals involved in a protocol are sometimes changed when the PI is not able to return within the schedule time of completion in the use of the animals. No activity should be changed at will or as needed unless it has been approved by the IACUC committee. An activity using of animals in any protocol may not be changed without IACUC approval.

TO BE CORRECTED BY: 07/31/07.

**2.31** (e) (2)

### INSTITUTIONAL ANIMAL CARE AND USE COMMITTEE (IACUC).

(e) A proposal to conduct an activity involving animals, or to make a significant change in an ongoing activity involving animals, must contain the following:

(2) A rationale for involving animals, and for the appropriateness of the species and numbers of animals to

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## Inspection Report

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be used;

It was noted in one of the protocols reviewed during the routine inspection failed to give a rationale for involving the animals and for the appropriateness of the species of animals to be used. The justification stated in the protocol indicated that the dog is the target animal. The proposal to conduct an activity involving animals must explain the rationale for involving the animal and why the animal is appropriate for the animal use.

TO BE CORRECTED BY: 11/30/07.

### 3.1 (c) (3) REPEAT

#### HOUSING FACILITIES, GENERAL.

(c) Surfaces--

(3) Cleaning. Hard surfaces with which the dogs or cats come in contact must be spot-cleaned daily and sanitized in accordance with Sec. 3.11(b) of this subpart to prevent accumulation of excreta and reduce disease hazards.

It was noted during the routine inspection the the walls surfaces or the primary enclosures housing dogs and the chain link gates of the primary enclosures throughout the facility contained dried excreta. It was explained to management the importance of sanitation in the reduction of disease hazards. The chain link gates and walls need to be cleaned.

### 3.1 (e)

#### HOUSING FACILITIES, GENERAL.

(e) Storage. Supplies of food and bedding must be stored in a manner that protects the supplies from spoilage, contamination, and vermin infestation. The supplies must be stored off the floor and away from the walls, to allow cleaning underneath and around the supplies. Foods requiring refrigeration must be stored accordingly, and all food must be stored in a manner that prevents contamination and deterioration of its nutritive value. All open supplies of food and bedding must be kept in leakproof containers with tightly fitting lids to prevent contamination and spoilage. Only food and bedding that is currently being used may be kept in the animal areas. Substances that are toxic to the dogs or cats but are required for normal husbandry practices must not be stored in food storage and preparation areas, but may be stored in cabinets in the animal areas.

An open bag of bedding was observed stowed in four different rooms housing dogs. All open supplies of bedding must be kept in leakproof containers with tightly fitting lids to prevent contamination.

TO BE CORRECTED BY: 07/23/07.

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## Inspection Report

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### 3.2 (b)

#### INDOOR HOUSING FACILITIES.

Sec. 3.2 Indoor housing facilities.

(b) Ventilation. Indoor housing facilities for dogs and cats must be sufficiently ventilated at all times when dogs or cats are present to provide for their health and well-being, and to minimize odors, drafts, ammonia levels, and moisture condensation. Ventilation must be provided by windows, vents, fans, or air conditioning. Auxiliary ventilation, such as fans, blowers, or air conditioning must be provided when the ambient temperature is 85 deg. F (29.5 deg. C) or higher. The relative humidity must be maintained at a level that ensures the health and well-being of the dogs or cats housed therein, in accordance with the directions of the attending veterinarian and generally accepted professional and husbandry practices.

The ventilation in a room housing approximately 20 dogs contained a strong ammonia odor during the entire routine inspection. It was explained to management that sufficient ventilation is a must for the animals' health and well-being. The strong ammonia odor is probably due to the inadequate ventilation and/or a need for increase sanitation practices.

### 3.2 (d)

#### INDOOR HOUSING FACILITIES.

(d) Interior surfaces. The floors and walls of indoor housing facilities, and any other surfaces in contact with the animals, must be impervious to moisture. The ceilings of indoor housing facilities must be impervious to moisture or be replaceable (e.g., a suspended ceiling with replaceable panels).

The overhead ceiling and ventilation components were discolored from the sawdust used for bedding. The ventilation components throughout the facility contained rust and/or flaking paint. All overhead structures need to be cleaned or replaced.

TO BE CORRECTED BY: 08/25/07.

### 3.6 (b) (4) REPEAT

#### PRIMARY ENCLOSURES.

(b) Additional requirements for cats.

(4) Resting surfaces. Each primary enclosure housing cats must contain a resting surface or surfaces that, in the aggregate, are large enough to hold all the occupants of the primary enclosure at the same time comfortably. The resting surfaces must be elevated, impervious to moisture, and be able to be easily cleaned and sanitized, or easily replaced when soiled or worn. Low resting surfaces that do not allow the space under them to be comfortably occupied by the animal will be counted as part of the floor space.

The resting surfaces in the enclosures of thirty-two (32) cats are plastic containers that are light in weight,

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unstable and are usually used by the cats as an enrichment toy or a bedding box rather than a resting surface. These plastic containers need to be replaced by devices that will serve the function as resting surfaces.

This routine inspection and exit review were conducted with management, USDA trainee, Ms. Hope Clay and USDA VMO, Earnest Johnson.

Inventory: 278-dogs and 56-cats.

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